

[REDACTED],

Per HEA Sec. 479(A)(c), 34 CFR 685.301(a)(8), on a case-by-case basis, the school may refuse to originate the loan for an individual borrower, or may originate a loan for an amount less than the borrower's maximum eligibility. However, the school may not limit borrowing by students or parents on an across-the-board or categorical basis. Similarly, you may originate a loan for an amount less than the borrower's maximum eligibility. However, the school must ensure that these decisions are made on a case-by-case basis, and do not constitute a pattern or practice that denies access to borrowers because of race, sex, color, income, religion, national origin, age, or handicapped status. Also note that your school cannot engage in a practice of originating FSA Loans only in the amount needed to cover the school charges, nor limit Direct Unsubsidized borrowing by independent students. When the school makes a decision not to originate a loan or to reduce the amount of the loan, it must document the reasons and provide the explanation to the student in writing. Based on the aforementioned coupled with the school's response below, the school has not violated any Federal Student Aid policy or regulation. Moreover, the school is within its right to cancel your loans if the school believes or you have verbally stated that you will not repay them.

Best,

[REDACTED]

Customer Engagement and Information Management Team
Complaint Resolution Specialist

[REDACTED]

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"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

~Maya Angelou~

From: [REDACTED]

Sent: Thursday, October 15, 2015 12:34 PM

To: [REDACTED]

Subject: about our concersationn this is the email from the vice president

[REDACTED],

Fayetteville Technical Community College (FTCC) has contacted the Department of Education based on your telephone conversation with me which included a threat to not pay back your loans unless the school made an exception to your request of an early disbursement. In addition, your unusual enrollment history at six different colleges without receiving any type of credential has also raised a concern with us. The Department of Education has informed FTCC that we may cancel your loans if the school believes you will not repay them.

FTCC takes default management seriously and based upon your own statements and educational history, your loans have been withdrawn for the 2015 fall semester. I hope this answers all of your questions regarding your Financial Aid status.